Resource guide for Children & Adults with Intellectual & Developmental Disabilities
Their Families & Professionals

www.arcmuskegon.org

The Arc

WWW.ARCMUSKEGON.ORG

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LEGAL/FINANCIAL & ACCESS
In This Section You Will Find.....

Mainly government agencies responsible for eligibility for various services, legal needs and their funding. They are gateway essentials for services and income assistance.
HealthWest

Service
- Access to behavioral health (developmental disabilities and mental illness), substance use, youth & family services
- Applied Behavioral Analysis services

Eligibility
Medicaid or MI Child
Some private insurances (call for more information)

Fees
None

Contact Info
- Main Office: (231) 724-1111
- New service requests: (231) 720-3200
- Customer Services: (231) 720-3201
- www.healthwest.net
- customer.services@healthwest.net
HealthWest

Service
Intellectual & Developmental Disability Services (Adult)
• Supports Coordinator
• Community living supports
• Skill building
• Supported employment
• Access to housing
• Self-advocacy
• Classes

Eligibility
Medicaid or MI Child
Some private insurances (call for more information)

Fees
None

Contact Info
• Main Office: (231) 724-1111
• New service requests: (231) 720-3200
• Customer Services: (231) 720-3201
• www.healthwest.net
• customer.services@healthwest.net
Michigan Department of Health & Human Services (MDHHS)

Service
- Medicaid application
- Cash assistance
- Bridge card
- Home help/chore services
- Adult & children’s services
- Safety & injury prevention
- Keeping Michigan healthy

Eligibility
Income based

Fees
None

Contact Info
- (231) 733-3700
- www.michigan.gov/mdhhs
MICHIGAN REHABILITATION & CAREER SERVICES (MRS)

SERVICE
- Employment Services
- Disability resources
- Ticket to work

ELIGIBILITY
Identified barrier to employment

FEES
None

CONTACT INFO
- (231) 722-2013
- www.michigan.gov/mdhhs (under Adult & Children’s Services Section of the Department of Health & Human Services)
**Family Support Subsidy**

**Service**
Financial subsidy for children with autism, severe multiple impairments (SXI) or severe cognitive impairments

**Eligibility**
Taxable income needs to be below $60,000

**Fees**
None

**Contact Info/Application process**
HealthWest: (231) 720-3201
Social Security Administration (SSA)

Service
Supplemental Security Income (SSI) & Social Security Disability Income (SSDI), Social Security application & assistance

Eligibility
Determined by application

Fees
None

Contact Info
- 1(800) 772-1213
- Local Office: 1(866) 763-2632
- WWW.SSA.GOV
Muskegon County Probate Court

Service
- Guardianship Application or removal of a Guardian
- Conservatorship
- Decedent’s estates

Eligibility
Severe Developmental Disability & Limited Options

Fees
Court Costs

Contact Info
- (231) 724-6241
- www.co.muskegon.mi.us/probatecourt
Community Integration
In This Section You Will Find.....

A snapshot of programs, clubs, organizations, and municipalities that offer fun and recreation opportunities in our community.
**A Sampling**

**Minors**
- Boys and Girls Club of Muskegon
- Salvation Army (ages pre-k through 12)
- Lakeshore Museum Center
- City sponsored programs
- Area churches
- Muskegon YMCA

**Adults**
- Muskegon YMCA
- Community Education Programs
- Neighborhood Associations
- City sponsored programs
- HealthWest wellness classes (for persons served)
- Volunteering
- Area churches

Sign up for The Arc Muskegon Monthly Community Calendar for ideas on what’s happening in our community that is often free & lots of fun!
Pioneer Resources, INC

Service
Leisure and Recreation Club (LARC)
- Muskegon & Ottawa Counties

Eligibility
None

Fees
Lifetime fee to join: $1.00
Event Fees

Contact Info
- (231) 220-2320
- www.pioneerresources.org
Pioneer Resources, INC/Pioneer Trails Camp

Service
Camp Opportunities

Eligibility
None

Fees
Yes, Partial subsidies available

Contact Info
- (231) 773-5355
- www.pioneerresources.org
Camp Opportunities Across Michigan

Service
List of Camps Offered in Michigan

Eligibility
Varies based on Camp

Fees
Varies based on Camp
Possible Scholarships Available

Contact Info
www.bridges4kids.org/SummerCamp.html
Muskegon YMCA/Camp Pendalouan

Service
- Overnight camp
- Day camps
- Winter camp
- Halloween camp
- Spring Break Escape
- Family camp

Eligibility
Varies based on Camp

Fees
Varies based on Camp
Possible Scholarships Available

Contact Info
- (231) 894-4538
- HTTPS://PENDALOUAN.ORG
No More Sidelines

Service

- Sports
- Community Events

Eligibility

- Children & Young Adults with intellectual and developmental disabilities
- Ages 7 & Up

Fees

None

Contact Info

- (231) 332-3849
- www.nomoresidelines.org
Autism Network of Muskegon

Service

- Social Activities
- Resources

Eligibility
Young Adults with Autism Spectrum Disorder (ASD)

Fees

- None to Join
- Event Fees

Contact Info

Muskegonautism@aol.com

https://muskegonautism.wixsite.com/muskegonautism/events
In This Section You Will Find…..

ASSISTANCE TO MEDICAL SUPPLIES AND MEDICAL REIMBURSEMENTS ALONG WITH INFORMATION ON HOW AND WHERE TO ACCESS OTHER HEALTH AND CLINICALLY BASED NEEDS AND SERVICES.
Community Health Care Clinics

*Hackley Community Care
  • Baker St.- (231) 737-1335
  • Leahy St.- (231) 733-6800

*Muskegon Family Care
  • Getty St.- (231) 739-9315

Integrated Health Clinic
(For Healthwest Consumers)
  • HealthWest (Apple Avenue)
  • (231) 724-1111
  • (231) 724-1152

*Behavioral Health Services Available
Children’s Special Health Care

Service
Coverage and referral for specialty services, mileage reimbursement & more

Eligibility
• Chronic Health Conditions
• Up to 20 Years Old * (Persons 21 and older with cystic fibrosis or certain blood coagulation disorders may also qualify for services)
• All income levels

Fees
Fees to join / low income fee is waived

Contact Info
• (231) 724-6209
MICHIGAN FAMILY TO FAMILY (F2F)

Service
- Medical services and Testing
- Provider Resources and Information
- Health Insurance and Financing opportunities
- Family Center and Phone Line
- Trainings
- Resource repository

Eligibility
Varies

Fees
Varies

Contact Info
- (517) 324-7396
- www.F2FMICHIGAN.ORG
- F2FMICHIGAN@MPHI.ORG
Airway Oxygen

Service
- Respiratory and Clinical Services
- 24 Hour On-Call Emergency Service
- Medical Equipment Purchase & Rental

Fees
Yes

Contact Info
- Local: (231) 767-9825
- 1(800) 632-0730
- www.airwayoxygeninc.com
Air-Caire

Service
- Respiratory Therapy
- 24 hour Emergency Service
- Diabetic & Enteral Services
- Life Support Services
- Home Modifications
- Beds & Accessories
- Medical Supplies
- Patient Lifts
- Pediatric
- Power Mobility
- Sleep Therapy
- Wheelchair & Ambulatory

Fees
Yes

Contact Info
- Local: (231) 737-7070
- www.air-caire.com
PAWS WITH A CAUSE

SERVICE
Support dogs for those with Disabilities
- Assistance Dogs
- Team Journey
- Access rights
- Client support
- Research & development
- Paws prison partners
- Paws pet adoption

Eligibility
Varies, based on support dog needed

Fees
None

Contact Info
- National Headquarters (616) 877-7297
- Southeastern Michigan Regional Office (248) 619-9201
- www.pawswithacause.org
Housing
In This Section You Will Find.....

Options and ideas for housing, offering different levels of support. This section highlights a variety of providers, ideas, and resources to start making a plan.
Community Based Options to Consider

- Rent an apartment with a friend (Subsidized housing available in Muskegon)
- Rent or Buy a Home
- Rent or Buy a Condo
- Create an Apartment in the Family Home
- Residential with supports
- Room and Board
- Adult Foster Care
- Specialized Residential (access through HealthWest)
Community Based Provider Agencies
With special residential to independent living
with support in the Muskegon area

- Pioneer Resources, INC.
  - 231-773-5355
- HGA Support Services
  - 231-728-3501
- MOKA Corporation
  - 800-644-2434
- Overcoming Barriers
  - 231-747-7883
- Samaritas
  - 231-722-2400

(Gatekeeper may be HealthWest)
Continued

- **Licensed Adult Foster Care (call DHHS for list)**
  - 231-733-3700
  - WWW.MICHIGAN.GOV/MDHHS

- **Muskegon County Apartment Listings (call Arc Muskegon for list)**
  - 231-777-2006

- **Community EnCompass (McLaughlin neighborhood)**
  - 231-728-3117
MOKA CORPORATION

SERVICE
Specialized Residential

ELIGIBILITY
HealthWest (Medicaid)

FEES
- SSI
- SSDI
- Social Security

CONTACT INFO
- 1(800) 644-2434 ext. 648
- WWW.MOKA.ORG
- CONTACT@MOKA.ORG
Samaritas

Service

• Senior housing
• Specialized residential for individuals with intellectual and developmental disabilities
• Foster care

Eligibility
Varies

Fees

• SSI
• SSDI
• Social Security

Contact Info

• (313) 823-7700
• www.samaritas.org
Pioneer Resources, INC

Service
- Supported Housing
- Specialized Group Homes

Eligibility
Varies

Fees
- SSI
- SSDI
- Social Security

Contact Info
- (231) 773-5355
- www.pioneerresources.org
Gracious Grounds, INC
Ottawa County

Service
Housing for adults with intellectual and developmental disabilities

Eligibility
Age 18 and older
Lease Agreement

Fees
Yes

Contact Info
- (231) 750-1205
- Sandrajbaker63@gmail.com
HGA Support Services

Service
• Specialized Residential

Eligibility
HealthWest (Medicaid)

Fees
• SSI
• SSDI
• Social Security

Contact Info
• (231) 728-3501
• www.hgasupportservices.org
• info@hgasupportservices.org
Resources
In This Section You Will Find…..

A sampling of area resources that are an important reference when exploring community resources for available services, supports, and links to the appropriate agencies.
Muskegon Area Transit System (MATS)

Service

- Line Haul
- Monthly classes on how to ride the MATS bus
- Go-bus
- Trolley (seasonal)
- Greyhound bus line hub

Eligibility

Line haul
Discount fare available-eligibility based

Fees

Varies

Contact Info

- (231)722-6048
- www.matsbus.com
**Lakeshore Ride Link**

**Service**
Resource to specialized transportation

**Eligibility**
Varies

**Fees**
Varies

**Contact Info**
- [www.lakeshoreridelink.org](http://www.lakeshoreridelink.org)
- Call 211
211

SERVICE
County Wide Information & Referral: Basic Needs & Services

ELIGIBILITY
None

FEES
None

CONTACT INFO
Call 211
Goodwill Industries of West Michigan

Service
- Job Training
- Skill Building
- Retail Workforce Development
- Money Works
- Return-to-work
- Good temps

Eligibility
Varies by referral sources & funding

Fees
None

Contact Info
- Corporate: (231) 722-7871
- Career Center: (231) 722-7871
- www.goodwillwm.org
- contactus@goodwillwm.org
Salvation Army

Service

- Emergency Needs
- Shelter
- Housing
- Youth Camps & Recreation

Eligibility
Assessment to Determine Eligibility

Fees
None

Contact Info
(231) 773-3284
https://www.salvationarmy.org/
Love, Inc

Service
- Emergency Needs
- Shelter
- Job Skills
- Food, household/personal care, baby, furniture, clothing ministries.
- Classes offered following orientation
- Project Ramp
- White Lake Clearinghouse

Eligibility
Assessment to Determine Eligibility

Fees
None

Contact Info
- (231) 777-3905
- www.loveincofmuskegon.com
- info@loveincofmuskegon.com
COMMUNITY ENCOMPASS

SERVICE

- Housing
- Youth Empowerment Program (YEP!)
- Muskegon Prescribes food for health (MPFH)
- McLaughlin Grows Urban Farm
- Sacred Suds
- Neighborhood facelift
- Catch camp

ELIGIBILITY
Varies

FEES
None

CONTACT INFO
(231) 728-3117
HTTP://WWW.COMMUNITYENCOMPASS.ORG/CONTACT
**Great Start Collaborative**

**Service**
- Community Support & Resources for Children from Birth through Age 5

**Eligibility**
Varies Based on Program

**Fees**
Varies based on Program

**Contact Info**
- MAISD: (231) 777-2637
- [www.muskegonisd.org/academicservices/earlychildhood/greatstart](http://www.muskegonisd.org/academicservices/earlychildhood/greatstart)
Bridges 4 Kids

Service
- A State Wide Referral System for Parents & Professionals Seeking Help for Children Ages Birth to Adulthood

Eligibility
None

Fees
None

Contact Info
www.bridges4kids.org
**MDHHS: Family Resource Centers**

**Service**
- Applications for Cash Assistance
- Clothing, Shelter, Medicaid, & School Based Parent Involvement Programs

**Eligibility**
None

**Fees**
Varies

**Contact Info**
Located in Priority Schools throughout the County
**Michigan Alliance for Families (The Arc Michigan)**

**Service**
- Information & support for families who receive Special Education Services (or may be eligible)
- Educational workshops

**Eligibility**
None

**Fees**
None

**Contact Info**
- 1(800) 552-4821
- [www.michiganallianceforfamilies.org](http://www.michiganallianceforfamilies.org)
- info@michiganallianceforfamilies.org

*Local Referrals to Mentors & Advocates*
*Multiple Language options for printed materials*
**The Arc Muskegon**

**Service**
- Specialized Information & Referral
- Education/Parent Support
- Seminars
- Self-Advocacy
- Special Education & Mental Health Advocates
- Independent Facilitation Services
- Representative Payee Services
- Pooled Trust

**Eligibility**
Serving children and adults with intellectual and developmental disabilities and their families

**Fees**
None

**Contact Info**
- (231) 777-2006
- [WWW.ARCMUSKEGON.ORG](http://WWW.ARCMUSKEGON.ORG)
- [INFO@ARCMUSKEGON.ORG](mailto:INFO@ARCMUSKEGON.ORG)
Michigan Protection & Advocacy Services

Service

- Systems Advocacy
- Specialized Information & Referral
- Legal
- Training & Seminars
- Technical Assistance
- Resolution of disability-related issues
- Monitoring for abuse & neglect in facilities

Eligibility
None

Fees
None

Contact Info

- 1(800) 288-5923
- (517) 487-1755
- www.mpas.org
**Down Syndrome Association of West Michigan (DSAWM)**

**Service**
- Parent Support
- Education programs-all ages, early stages (0-5), school age (5-14), teen/adult (14+)
- Information Referral

**Eligibility**
None

**Fees**
Annual Membership, some programs free without membership

**Contact Info**
- (616) 956-3488
- [WWW.DSAWM.ORG](http://WWW.DSAWM.ORG)
Disability Network of West Michigan

Service
- Information & Referral
- Accessibility Consultation
- Disability Sensitivity Training
- Peer Support
- Independent Living Guide
- Transportation support
- Employment supports
- Rights/ADA
- Benefits-SSD/SSI

Eligibility
Any Type of Disability

Fees
None

Contact Info
- (231) 722-0088
- www.disabilitynetworkwm.org
**Catholic Charities of West Michigan**

**Service**
- Food pantries
- Baby support
- Family support
- Counseling
- Adoption & foster care

**Eligibility**
Varies Based on Program

**Fees**
None

**Contact Info**
- (231) 726-4735
- [www.ccwestmi.org](http://www.ccwestmi.org)
Muskegon Area Intermediate School District (MAISD)

Service
- Parent Advisory Committee / PAC (Special education)
- Head Start
- Transition Services
- Special Education Complaints
- Early On
- Autism Spectrum Disorder Consultants
- Parent Resources
- Career Tech Center
- Muskegon Promise

Eligibility
School Age

Fees
None

Contact Info
- (231) 777-2637
- www.muskegonisd.org
Muskegon & Surrounding Counties Resource List

Food Pantries

- Catholic Charities, Loaves & Fishes, 1095 Third St... (231) 726-5341
  Hours: Tues, Thurs, Fri (9:30am-1pm)
  *Clients may visit once every 4 weeks
- Salvation Army, 1221 Shonat St... (231) 773-3284
  Hours: Monday-Friday (12:30pm-3:45pm)
- MAP (Mission for Area People), 2500 Jefferson St... (231) 733-1792
  Call to make an appointment
  Supper house hours: Monday-Friday (4:00pm-5:20pm)

Housing Resources

- Community Encompass, 19 Hartford Ave... (231) 728-3117
  *Housing Assessment Resource Agency (HARA)
Sampling of Area Apartments

- Whispering Hills Apts. Grant, MI.....(231)834-9590
- Glen Oaks Apts..........................(231) 773-4142
- Amazon Apts.................................(231) 725-0040
- Park Terrace Apts...........................(231) 759-1449
- Blanchard Rentals..........................(616) 638-8721
- Westshore Properties....................(231) 798-6430
- Beverly Hills Apts............................(231) 744-1968
- Trinity Village II............................(231) 722-7205
- Lighthouse Property Mgmt..............(231) 903-4427
- Nelson Place (Seniors 55).................(231) 727-4077

Rent & Utility Assistance

- DHS, 2700 Baker St...(231) 733-3700
- True North Community Services, 6308 S. Warner Ave, P.O. Box 149 Fremont, MI 49412
  *empower Program...(231) 924-0641 or 1(855) 300-8013
  *http://www.truenorthservices.org/Resource-Search
- MO CAP, 1170 W. Southern...(231) 725-9499
Emergency & Natural Disaster Services

- Emergency Assistance ..................................................... 911
- Red Cross, 313 W. Webster .................. (231) 726-3555
- Muskegon Police Department Tip Line
  (231) 846-TIPS
- Muskegon Police Department Main Desk
  (231) 724-6750
- Muskegon County Sheriff/County Jail
  (231) 724-6275
Helpful State Organizations

- The Arc Michigan (1-800-292-7851)
- Autism Society of Michigan (1-800-223-6722)
- Michigan Protection and Advocacy (1-800-288-5923)
- Michigan Department of Health & Human Services (1-855-275-6424)
- United Cerebral Palsy of Michigan (1-800-828-2714)
- Michigan alliance for Families (1-800-552-4821)
- Michigan Coalition for Deaf and Hard of Hearing (1-800-968-7327)
- Children’s Hospital of Michigan (1-888-362-2500)
- Brain injury Association of Michigan-West Michigan Chapter (231-301-0340)
- Michigan Department of Education (1-866-990-3227)
- Association for the Blind and Visually Impaired (1-800-466-8084)
- State of Michigan Council on Developmental Disabilities (1-517-334-7240)
HELPFUL NATIONAL ORGANIZATIONS

- The Arc US (1-800-433-5255)
- Administration on Intellectual and Developmental Disabilities (AIDD) (1-202-401-4541)
- National Down Syndrome Society (1-800-221-4602)
- United Cerebral Palsy (UCP) (1-800-872-5827)
- National Organization on Fetal Alcohol Syndrome (NOFAS) (1-800-666-6327)